

# Inspection Report

MCCSS Licensing and Compliance Unit  
June 2024

Family and Children's Services of Lanark, Leeds and Grenville

# 1. INSPECTION REPORT

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Service Provider	Family and Children's Services of Lanark, Leeds and Grenville
Site Address	438 Laurier Blvd., Brockville, ON
Date of inspection	May-June 2024
Licensor/Inspector	Chris Sands

# 2. INSPECTION DATA

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Licensee/Delegate	Jaime Beechey
Licensing Fee Due Date	June 2025
Secure De-escalation (Yes/No)	No
Date of Last Full Policy and Procedure Review	2021-11-30

# 3. INSPECTION INFORMATION

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## Inspection – Brief Overview

Over the past year, Family and Children's Services of Lanark, Leeds, and Grenville (LLG) faced significant challenges related to Quality Service Framework (QSF) compliance, specifically in the areas of children's plans of care and foster parent learning plans. These challenges stemmed largely from miscommunications between LLG, OACAS, and the Ministry's various divisions. Despite these hurdles, LLG staff showed commitment to resolving these issues, with their diligent efforts clearly visible throughout the review process. During the licensing review, the Ministry engaged in various discussions with LLG's leadership team. These discussions were crucial for identifying areas that needed improvement and for building a positive relationship between the Ministry and LLG. The feedback from both sides was significant and helped create meaningful dialogue, which was crucial for the review's success and laid the groundwork for future reviews. Interviewees consistently reported positive experiences working with LLG, highlighting the staff's thorough understanding of Ministry policies and internal LLG procedures.

During the inspection, it was noted that LLG has yet to implement many of the new compliance requirements effective July 1, 2023. Currently, there are 38 outstanding non-compliances. LLG has committed to addressing these issues through a plan that includes training all foster workers and foster parents by September 30, 2024. This deadline allows additional time to ensure all necessary changes are effectively implemented. A follow-up monitoring inspection will be conducted to verify the implementation and adherence to these updated standards.

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Please refer to the document "Summary of Licensing – Requirements and Recommendations" for any areas of non-compliance issued during the inspection.

Please note that the licence and accompanying letter can be found in SOR-RL under the licence renewal module. [SOR-RL Login](#)